



In this contract, the user and GrantWill undertake to uphold the following obligations, which are essential when deleting an account.

The user agrees to:

- update regularly and whenever a change is made its login details on GrantWill, in accordance with the login details used on the site where the account is being deleted. As a result, GrantWill cannot be held responsible if the account intended to be deleted is inaccessible because the wrong login details are provided.
- send all relevant information to GrantWill for the purpose of deleting the account. This concerns the means of accessing the account that must be entered in the digital safe by selecting GrantWill as the beneficiary.
- not use a telephone double-authentication system on the account in question, as GrantWill cannot access it.

GrantWill undertakes to:

- initiate the steps for deleting the account(s) on receipt of the information
- take the necessary steps and issue the required reminders to the various service providers so that the wishes of the user, i.e. for his personal information to be deleted, is recorded as soon as possible.